

MA-TOUR | 2024-2025

# Master in Management of Tourism Sector

#### Programme mnemonic

MA-TOUR

> Focus Professional: M-TOURS

#### Studies level

Master 120 credits

#### Learning language

french

#### Schedule

office hours

#### Studies categories / subcategories

Human and social sciences / Business management and Sciences and technics / Sciences

#### **Campus**

Plaine and Solbosch

## Programme objectives

There are many different facets to the tourism industry, including commercial tourism management, cultural tourism and heritage management, land use management, etc. This Master programme gives students a comprehensive view of the domain, teaching them about specific concepts relating to tourism and providing the analytical methods and tools required to respond to a range of professional issues. Courses train students to take on high-level responsibilities in businesses and institutions, develops their knowledge of national and international practices, and highlights techniques used to develop tourist activity while taking into account the local situation and environmental considerations. The programme also teaches rules and good practices that enable tourism to be integrated as smoothly as possible into the local environment and society.

## Programme's added value

The Master in Tourism Studies and Management at ULB is the only French-speaking Master in tourism in Belgium. Classes take a multi-disciplinary approach to the subject, promoting joint experiences with study trips and seminars, thanks to our extensive partnerships with other universities.

Due to the University's central location in the capital of Europe and its close connection to many partner countries and universities with diverse backgrounds, ULB's tourism programme integrates a variety of approaches from different origins, taking into account the latest research from all around the world.

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### Teaching methods

The Master programme lasts 2 years—60 credits each year—and is completed by a dissertation. It combines a variety of courses covering all main aspects of tourism, and includes a yearly field trip as well as a 2-month work placement.

Students must be active in class, and turn in a number of assignments. Moreover, professionals and experts in the tourism industry are regularly invited to present their work.

## Succeed in your studies

#### Choose

The information and guidance counsellors at the InfOR-études [https://www.ulb.be/en/studies-info-desk-1] service will help you choose your studies throughout the year.

#### Succeed

Take part in preparatory courses [https://www.ulb.be/en/studies-info-desk-1] or get help to succeed [https://www.ulb.be/en/studies-info-desk-1], before or during your studies.

#### Get help

Apply for financial aid, look for accommodation or a student job, get support [https://www.ulb.be/fr/aides-services-et-accompagnement/aid-services-and-support-1] for your specific needs.

## International/Openness

During the second year, students have the opportunity to spend one semester in a partner university in the country of their choice. Current partners are located in Spain, Croatia, Sweden, Norway, France, Canada, and other countries; students may also complete their exchange period at KULeuven, as part of the Erasmus Belgica programme.

## Job opportunities

- > Management positions in the tourism industry and in governmental tourism agencies
- > Researcher
- > Site manager of tourist/heritage sites
- > Consultant, etc.

This Master programme gives students the tools necessary to hold high-level management positions in the tourist industry and/ or governmental agencies.

#### Contacts

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https://sciences.ulb.be/departement-geosciencesenvironnement-et-societe

#### Jury President

Isabelle CLOQUET

#### **Jury Secretary**

Anya DIEKMANN



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Focus Professional

In addition to the 120 Master's credits, complementary courses may be added to the PAE (annual student program), depending on your previous experience, for a maximum of 30 credits. Here is a detailed description of these courses:

TOUR-F3001 - 5 ECTS

PEDA-F400 - 5 ECTS

TOUR-F429 - 5 ECTS

GEOG-F-103 - 5 ECTS

+ 2 courses imposed by the jury

(click on the mnemonic to access the course sheet)

The full program (120 credits, i.e. full-time) is structured around three different teaching modules designed to cover the main aspects of tourism

The three modules are:

Tourism management

Sustainable tourism development

Scientific analysis of tourism and its place in society

include theoretical and practical courses, a study trip, excursions, an internship and a dissertation.

The program prepares students to design tourism products and events, manage tourism projects, and manage tourist sites and attractions. A critical awareness of the concepts of sustainable development, regional planning, responsible tourism and ecotourism completes the curriculum.

Partnerships with foreign universities offer the possibility of Erasmus exchanges (Spain, France, Sweden, Norway, Croatia, etc.). In addition, some Master's courses are taught in English.

## Bloc 1 | M-TOURS | MA-TOUR

## Management du tourisme

TOUR-F422	Marketing du tourisme   Miguel COTTON (Coordinator)
	<ul><li>5 credits [lecture: 24h, tutorial classes: 12h, practical work: 4h, project: 30h]</li><li>first term</li><li>French</li></ul>
TOUR-F424	Projets touristiques   Isabelle CLOQUET (Coordinator)  ② 5 credits [lecture: 18h, practical work: 30h]
TOUR-F425	Gestion des entreprises touristiques   Isabelle CLOQUET (Coordinator)  ⊙ 5 credits [lecture: 24h, practical work: 12h, project: 42h]

## Développement durable du tourisme

TOUR-F401	Principes et pratiques de médiation touristique   Laurence GILLOT (Coordinator)  ① 5 credits [lecture: 24h, practical work: 24h, project: 6h]
TOUR-F407	Transport, mobilités et environnement   Frédéric DOBRUSZKES (Coordinator)  ① 5 credits [lecture: 24h, practical work: 6h]
TOUR-F408	Systèmes touristiques   Jean-Michel DECROLY (Coordinator)  ① 5 credits [lecture: 24h, practical work: 12h, project: 42h]
TOUR-F430	Tourisme et environnement   Isabelle CLOQUET (Coordinator) and Anya DIEKMANN  ① 5 credits [lecture: 18h, practical work: 18h, project: 42h]

## Analyse scientifique du tourisme et de sa place dans la société

TOUR-F414 Travaux de recherche en tourisme 1 | Jean-Michel DECROLY (Coordinator)

2 5 credits [lecture: 12h, practical work: 24h, seminars: 6h, project: 24h] 🛗 second term 🔎 French



TOUR-F415	Géohistoire du tourisme   Jean-Michel DECROLY (Coordinator) and Serge JAUMAIN  ⊙ 5 credits [lecture: 48h]    ☐ first term    French
TOUR-F419	Social and Cultural tourism issues   Anya DIEKMANN (Coordinator)  ① 5 credits [lecture: 24h, practical work: 12h, project: 42h]
TOUR-F426	Méthodes quantitatives de recherches en tourisme   Isabelle CLOQUET (Coordinator)  ⊙ 5 credits [lecture: 24h, practical work: 12h, project: 42h]

## Cours optionnels

Pour arriver à un total de 60 ECTS

Choisir exactement 5 ECTS (avec l'approbation du Jury)

A total of five credits chosen from the following

TEMP-0000 (optional) Cours extérieurs au programme

② 5 credits 🛗 academic year 🔎 French



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# Master in Management of Tourism Sector Focus Professional

Bloc 2 | M-TOURS | MA-TOUR

### Tronc commun

MEMO-F528	Mémoire de fin d'études   Isabelle CLOQUET (Coordinator)  ② 20 credits [mfe/tfe: 240h]
STAG-F011	Stage Anya DIEKMANN (Coordinator)  ② 10 credits [work placement: 120h]
TOUR-F524	Travaux de recherche en tourisme 2   Isabelle CLOQUET (Coordinator) and Jean-Michel DECROLN  3 5 credits [lecture: 12h, practical work: 24h, seminars: 6h]

## Management durable du tourisme

IOUR-F516	Gouvernance et gestion des territoires touristiques   Sébastien LECERF (Coordinator)  ① 5 credits [lecture: 18h, practical work: 6h, field trips: 36h, project: 42h]    ——————————————————————————————————
TOUR-F518	Principes de création et d'organisation touristique   Miguel COTTON (Coordinator)  © 5 credits [lecture: 24h, practical work: 12h, project: 42h]
TOUR-F519	Analyse et gestion des aspects sociaux et culturels du tourisme   Anya DIEKMANN (Coordinator)  3 5 credits [lecture: 24h, practical work: 24h, project: 42h]
TOUR-F520	Tourisme et innovation   Miguel COTTON (Coordinator)  © 5 credits [lecture: 24h, practical work: 12h, project: 42h]   Miguel COTTON (French

## Cours optionnels

Pour arriver à un total de 60 ECTS

Choisir exactement 5 ECTS (avec l'approbation du Jury)

A total of five credits chosen from the following

TEMP-0000 Cours extérieurs au programme
(optional) ① 5 credits academic year Prench